

1 Q. List the demand management and energy efficiency programs that Hydro
2 has implemented in the past five years, and that it intends to implement in
3 the next five years.

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6 A. Hydro has not implemented system wide conservation and load management
7 programs in the past five years and has no definitive plans to undertake
8 system wide programs in the next five years. Hydro has undertaken to
9 complement its customer service delivery function with energy management
10 training and education as outlined in CA-24. Hydro also evaluates
11 opportunities as they arise on isolated systems for conservation and load
12 management with an objective of rural subsidy minimization. See NP-184(e).